

# Proctor Public Utilities

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For Immediate Release: A Message About COVID-19 and Proctor Public Utilities

Dear Residents,

Proctor Public Utilities wants to assure all residential customers that they will be protected while paying their Power, Water and Sewer services. With that said,

- Please use the online payment system on the City of Proctors website. ([www.proctormn.gov](http://www.proctormn.gov) ). You can also mail your payment in or use the 24 hour drop box at the main door.
- PUC will also immediately suspend disconnections for all residential customers having financial hardship. **Please call 218-624-4055 to arrange payment options.**

The City of Proctor and PUC does have an Emergency Response Plan already in place. The plan addresses pandemic emergencies and procedures. We will follow the guidance of the Minnesota State Department of Health, Centers of Disease Control (CDC) and the St. Louis County Health Department for recommendations and direction.

To protect the health and safety of our employees, our families, our customers and our city, the City Hall Building is closed to the public until future notice.

Updates will be posted on the City website, City Facebook and all doors at the City Hall building.

Thank you for your understanding and trusting PUC with your utilities.

Proctor Public Commission